



Georgia Angell has over 30 years of industry experience in key management positions with some of the industry’s leading household goods moving and forwarding companies, including the Cartwright Companies, where she is currently Director of Agent Relations, and Deseret Forwarding, Dell Forwarding, Shoreline International, United Van Lines, and American Ensign. She has managed all facets of the moving business and is experienced in local agency and port management.

A member of IAM’s Executive Committee for several years, Ms. Angell served as Chair from 2003 to 2007—the first woman to hold that position in the organization’s 50-year history. She has also chaired the Accessorial Services Committee and the Claims Committee; was a member of the Alan F. Wohlstetter Scholarship Fund Committee; and assisted in the development of the IAM Technology Partnership involving customs regulations, the Shippers Guides, the IAM Code of Ethics, and the Hall of Honor. Ms. Angell will call on her many years of networking at IAM Annual Meetings to give first-time attendees in Vancouver, BC valuable tips on how to get the most out of their time at the conference.



Jennifer Gartlan is the Deputy Director of the Federal Maritime Commission’s Office of Consumer Affairs & Dispute Resolution Services (CADRS), which provides ombudsman services and mediation, facilitation, and arbitration services to the shipping public.

Prior to joining the Commission as Counsel to the Managing Director in 2010, Ms. Gartlan practiced law at Thompson Hine LLP where she represented clients in transportation contract negotiations, regulatory licensing and enforcement actions, and alternative dispute resolution proceedings before various federal transportation regulatory agencies. Ms. Gartlan has published articles and regularly gives presentations on transportation regulation and the use of ADR to resolve regulatory and commercial shipping disputes.



Martha D. Jack is Director and Head Consultant at eConverse Social Media Consulting, Inc. Located in Kitchener, Ontario, Canada, eConverse is an agency dedicated to helping organizations use social media to reach their goals.

After completing an undergraduate journalism degree, specializing in online journalism at Ryerson University, Ms. Jack continued her education in England. At London Metropolitan University she completed a Master of Arts in digital media, specializing in citizen media, social media, audience research and digital media management. She was awarded the 2008-2009 Gordon Sinclair Fellowship. Her M.A. dissertation was entitled “Motivations and Gratifications: A new model for encouraging citizen journalism in mainstream news media,” and was published in the Canadian Journal of Media Studies.



Brian Limperopulos has served as IAM Programs Manager for over four years. His responsibilities include coordinating the Association’s efforts to analyze and distribute information on U.S. Customs and Governmental regulations; organizing IAM standards development efforts; and administering the IAM Receivable Protection

Program (RPP), the IAM Logistics Network, the IAM-YP group, and the Hall of Honor. He also provides administrative support to the International Shippers Association (ISA) and the Alan F. Wohlstetter Scholarship Fund.

Prior to joining IAM, Mr. Limperopulos gained his experience in the moving business as an international move manager at Security International. In 2007, he graduated from the George Washington University with a Bachelor’s Degree in International Affairs.



Jeff Lineberger serves as U.S. Bank’s Assistant Vice President for Government Relations to the Department of Defense, Army Air Force Exchange Service, United States Air Force, Nexcom and Veterans Administration. A retired Air Force Lt Colonel with more than 23 years of leadership and business experience in the Department of Defense, he has

supervised and led at the unit, squadron and MAJCOM levels and worked at the Pentagon in both DOD and Air Force staff positions.

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Since joining the bank in 2007, Mr. Lineberger has worked in various positions including project implementation consultant for such major launches as the Defense Personal Property System (DPS) and the Defense Transportation Coordination Initiative (DTCI). He has also worked as a U.S. Bank Commercial Relationship Manager.



Boris A. Populoh is Senior Vice President at Willis Relocation Risk Group. He brings 20 years of broad-based international business, management and HR experience to the international transportation and logistics industry. Having held a number of senior managerial and executive leadership positions with trade and industry groups, Mr.

Populoh led a number of initiatives, including the drafting and implementation of quality and standards programs, transportation and security policy, as well as identifying changes in regulatory requirements and anticipating their impact on specific industry markets.



Monique Riddick is a Transportation Specialist and a member of the Household Goods Compliance and Enforcement Team, which is part of the Commercial Enforcement and Investigations Division at the Federal Motor Carrier Safety Administration (FMCSA), U.S. Department of Transportation. Ms. Riddick is in charge of outreach and education as it

concerns consumer protection and interstate movement of household goods, and she responds to inquiries from the U. S. Congress, the media, industry, and the public. She over-

sees the Protect Your Move website (www.protectyourmove.gov), and is responsible for the revised “Your Rights and Responsibilities When You Move” booklet. Ms. Riddick also manages the Annual Moving Fraud Conference, Household Goods and Moving Fraud Working Groups, and investigates complaints against movers, brokers, and auto transporters.

Ms. Riddick is part of FMCSA National Training Center’s team of instructors teaching household goods enforcement to both Federal and State personnel. She has also contributed to the design and updating of the Household Goods Enforcement Basic Course and Household Goods Enforcement Supplemental Course for State Partners. Prior to joining FMCSA three years ago, M. Riddick worked for 12 years in the relocation industry with Marriott International, Long and Foster Relocation, and Primacy Relocation handling household goods movement and real estate for transferring employees.



Janet Cave Seely joined IAM as director of communications and member engagement in 2009. Following short stints as a waitress and coat check girl, where she learned invaluable lessons about customer service, Ms. Seely launched her career as a communications professional, working for charitable organizations

and a book publisher, and as a publications project manager. At IAM, she oversees membership services, and is responsible for the association’s print and digital publications. These include *The Portal* magazine, the IAM Membership Directory, and a suite of annual meeting program materials, as well as e-newsletters, social media, and the newly redesigned IAMovers.org. Learn more about IAMovers.org and its social media component, the Social Café, on Tuesday, October 8, in the Knowledge Lab.